



Phone: 231.689.5800
Fax: 231.689.5802

Patient Information (please answer every question)

Last Name: First Name:
Mailing Address:
City: State: Zip Code: Date of Birth: /
Age: Sex: M F Marital StatUS: M D W S
Home Phone: Cell Phone:
Email Address:
Physician Who Ordered PT: Primary Care Physician:

Health Information

Have you ever been diagnosed with and/or treated for:
Stroke Diabetes Hepatitis A B C (irelc, if applicable)
Heart Attack High Blood Pressure Heart Problems
Pacemaker Cancer Open Wounds
Pregnancy Recent Weight Change Allergies
HIV/AIDS Falls (How many in the past year?)
Other

Are you currently receiving in-home healthcare (i.e., nursing or therapy)? NO YES
Reason(s) for seeking therapy?

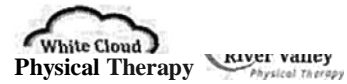
How long have you had these symptoms?

Is your condition or injury due to any of the following accidents (circle one)?
Auto Work/Employment School/Sport Accident Not at Home
Date of Accident or Injury (or best estimate):
Location of Accident or Injury:
Claim Number:
Insurance and Name & Phone of Adju5tor/Case Manager:

If not due to accident/injury, what do you feel brought the symptoms on?

Have you had any physical or occupational therapy or chiropractic care this year?
YES NO
When (approximately)? Number of visits?

Thank you for choosing us!



Patient Name: _____

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PERSONAL INFORMATION

I am (circle one): Employed Employed w/ restrictions On Medical Leave Unemployed Retired

Employer:_____ Occupation: _____

Interests/Hobbies/Exercise:_____

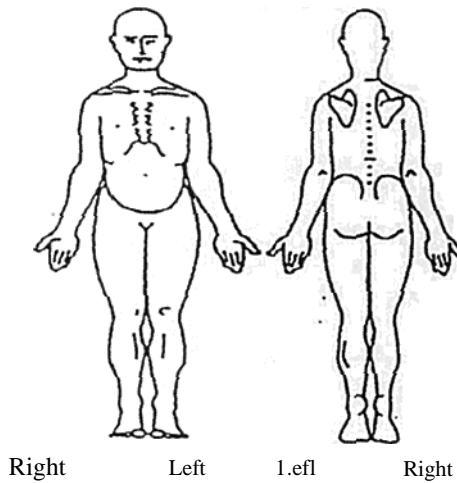
- Is there nnyone who can assist you with doing home exercises or activities, if needed? Yes No
- Might you have any problems attending therapy sessions? Yes No
- Are there circumstances that may prevent you from arriving on time for therapy sessions? Yes No

Next scheduled doctor appointment: Date_____Physician_____

INSTRUCTIONS ABOUT YOUR CONDITION

What is your main complaint?

On the picture below, place an “X” on the area(s) you are having problems:



- Pain level when at rest (mark on the following scale):

(No Pain) 1 ---2---3---4---5---6---7---8---9--- 10 (Worst Pain Imaginable)

- Pain level with activity (mark on the following scale):

(No Pain) 1 ---2---3---4---5---6---7---8---9 --- 10 (Worst Pain imaginable)

GENERAL HEALTH

Are you experiencing any of the following?

- Trouble Sleeping: Yes No
- how energy or frequent fatigue: Yes No
- Increased perspiration: Yes No
- Flushing: Yes No
- Increased negative feelings about injury or future: Yes No
- Unexplained Weight loss (10 lbs. or more): Yes No
- Uncomfortable with or avoiding people: Yes No

With whom, if anybody (other than your physician), may we discuss your treatment and contact in case of an emergency?

Name	Relationship to Patient	Phone

ACKNOWLEDGEMENTS

_____ I authorize my therapy team if/when treatment prescribed to me and consider it necessary & advisable by my physician(s). I will be asked to participate in the development of my treatment plan and goals.

_____ while Cloud Physical Therapy will document medical & other information related in my file. I authorize Mite Cloud Physical Therapy to contact my physician or other healthcare professional that may have information related to my condition(s) & treatment.

Please ask if you have any questions related to this information, and we will be happy to elaborate.

I verify that I have read, understand and agree to the statements in this document.

Patient (or Legal Guardian/Caregiver)	Date

Whit C ou
Physical Therapy



NO SHOW AND CANCELLATION POLICY

Please notify our office 1-2 days in advance of any cancellation or potential inability to come to your appointment. This gives us a chance to schedule another patient.

We are committed to providing outstanding patient care and satisfaction. When we reserve time for you and you fail to show up or give prior notice, it takes time away from other patients.

We do realize that life happens, and sometimes cancels are unavoidable. However, we cannot help you with your pain or condition if you don't come to appointments regularly. **Three cancels and/or no-shows may result in your discharge from therapy. Please note: late arrivals may result in us having to reschedule or shorten your appointment.**

Please sign to indicate your understanding of this policy.

Signature: _____ Date: _____

Thank you! We feel privileged and grateful to be part of your health care team, and we look forward to working with and getting to know you!

White Cloud
Physical Therapy



BILLING & INSURANCE

We are committed to honest & accurate billing practices. In order to ensure your insurance is properly billed and covers therapy according to their contract with you, please acknowledge the following:

- « My insurance may determine that some of the charges are my responsibility (for example, copay, deductible, coinsurance, uncovered procedures).
- I understand I may be responsible for charges not covered by my insurance.
- I agree to let White Cloud Physical Therapy know if there is a change to my insurance policy.
- I authorize White Cloud Physical Therapy and 6 Hands Physical Therapy & Wellness to file claims for reimbursement by my insurance policy and to provide them with any information requested regarding my present condition & treatment.

Signature: _____ Date: _____

IF YOU DO NOT KNOW WHAT WILL BE COVERED, ASK THESE QUESTIONS OF YOUR INSURANCE COMPANY:

Is Physical Therapy a covered benefit? YES NO

Will I have any out-of-pocket costs associated with my therapy? YES NO

I Will I have a co-pay for each PT visit? YES NO \$_____/visit

Must I pay a co-insurance for PT (a portion of the total charges)? YES NO _____%

Is there a limit to how much PT I can have each year (such as a dollar amount or maximum number of visits)? _____

I Are there any conditions or therapy treatments that are not covered by my insurance plan? _____

If you have questions about your bill or concerns about any out-of-pocket costs, please contact us at (231) 689-5800 or via email at mwinehart@whitecloudpt.com.

We will do our very best to answer your questions or work with you on a payment plan for any Charges you may be responsible for.

Notice of Privacy Practices

This Notice describes how we may use and disclose your Protected Health Information (PHI) to carry out treatment, payment or healthcare operations, and for other purposes that are permitted or required by law. It also describes your rights to access and control your PHI. PHI about you is maintained as a written and/or electronic record. Specifically, it individually identifies you and relates to your past, present, or future payment for your healthcare.

We are required by law to maintain the privacy of your health information and provide you with a copy of this notice. We are required to abide by the terms of this notice. We reserve the right to change the terms of this notice, and make the revised or changed notice effective for all health information that we maintain. Any changes to this notice will be posted in our facility and on our website.

HOW WE MAY USE AND DISCLOSE PROTECTED HEALTH INFORMATION ABOUT YOU:

- **For Treatment.** We may use PHI about you to provide, coordinate or manage your healthcare and related services. We may disclose health information about you to your doctor, staff or others who are involved in taking care of you and your health. For example, your doctor may be treating you for a heart condition, which we may need to know about to determine the best plan of care.
- **For Payment.** We may use and disclose PHI, as needed, about you so the treatment and services you receive may be billed and payment collected from you, an insurance company or a third party. For example, this may include certain activities that your health insurance plan may undertake before it approves or pays for the healthcare services we recommend for you, such as making a determination of eligibility or coverage of health benefits.
- **Healthcare Operations.** We may use or disclose, as needed, your PHI for our day-to-day healthcare operations to ensure that you and other patients receive quality care. For example, we may use or disclose PHI relating to the evaluation of patient care, business management activities, quality assessment and improvement, employee reviews, legal services, and auditing functions. Disclosures of your PHI will be limited to the minimum necessary.

OTHER ALLOWABLE USES OR DISCLOSURES OF YOUR PROTECTED HEALTH INFORMATION:

- + **Special Notices.** We may contact you at the address and phone number you provide (including leaving a voice message) about scheduled or a cancelled appointments, billing and/or payment matters.
- **Required by Law.** We may use or disclose your PHI when required to do so by federal or state law. We must also disclose your PHI when required by the Secretary of the Department of Health & Human Services to investigate or determine our compliance with requirements under the Privacy Rule.
- **Public Health Risks.** We may release your health information for public health activities. For example, disclosures related to the quality, safety or effectiveness of a product, prevention or disease control, to coroners, medical examiners and funeral directors as needed to perform their duties as required by law, and organ procurement organizations for the purpose of facilitating organ, eye or tissue donation or transplantation.
- **Victims of Abuse, Neglect or Violence.** We may disclose your information to a government authority authorized by law to receive reports of abuse, neglect or violence relating to children or the elderly.
- **Health Oversight Activities.** We may disclose your PHI to health agencies authorized by law to conduct audits, investigations, inspections, licensure and other proceedings related to oversight of government regulatory programs.
- **Judicial and Administrative Proceedings.** We may disclose your health information in the course of an administrative or judicial proceeding in response to a court order. Under most circumstances, when the request is made through a subpoena, a discovery request, or involves another type of administrative order, your authorization will be obtained before disclosure is permitted.
- **Law Enforcement.** We may disclose your PHI for law enforcement purposes.
- **Research.** Your health information may be used for research purposes in certain circumstances with your permission, or after we receive approval from a special review board whose members review and approve the research project.
- **To Avert a Serious Threat to Health or Safety.** We may disclose your PHI when necessary to present a serious threat to your health and safety, or the health and safety of a particular person or the general public.
- **Specialized Government Functions.** We may disclose PHI for military/veterans' affairs, or national security and intelligence activities.
- **Worker's Compensation.** Both state and federal law allow, without your authorization, the disclosure of your PHI that is reasonably related to a worker's compensation injury. These programs may provide benefits for work-related injuries or illness.
- **Others Involved in Your Healthcare.** Unless you object, we may disclose to a family member, relative or close friend your PHI that directly relates to that person's involvement in your care. If you have a personal representative, such as a legal guardian (or an executor or administrator of your estate after your death), we will treat that person as if that person is you with respect to disclosures of PHI.
- **Business Associates.** We may disclose PHI to our business associates who perform functions on our behalf or provide us services if the PHI is necessary for those functions or services. For example, we may use a billing company for billing/payment purposes. To protect your health information, we require the business associate to appropriately safeguard your information.
- **Information Not Personally Identifiable.** We may use PHI about you in a way that does not personally identify you.
- **Non-Custodial Parent.** We may disclose PHI about a minor equally to the custodial and non-custodial parent unless a court order limits the non-custodial parent's access to the information.

USES AND DISCLOSURES THAT REQUIRE YOUR AUTHORIZATION:

If you do authorize us to use and disclose your PHI for another purpose, you may revoke your authorization in writing at any time. Your decision to revoke authorization will not affect or reverse any use or disclosure that occurred before you notified us of your decision.